

BEFORE YOU LAY YOUR TILES CHECK THEM!



Prior to laying any tiles the tiler, builder or home owner must -

Inspect the tiles for any defects

Check that the tiles delivered to sit are correct in look & quantity, colour, shade and size as ordered or selected.

Ensure that there are enough tiles on site for the project. If not order more of the same batch (tone) before work commences.

During Laying

Mix tiles from several boxes to ensure "blending" of any inherent shade variation.

Always clean adhesive, grout and wax from the surface of tiles.

Ensure that any polished or honed porcelain tiles are thoroughly cleaned and then sealed.

We Want You To Be Absolutely Delighted With Your Tiles.

But... we need you to ensure that this delivery is exactly what you want!

Together, we can ensure that your tiling project is the Best.

Please check the tiles that we have delivered.

If there is any concern regarding the Quality or Shade or Defect of the tiles supplied by us, we will gladly EXCHANGE them.

However

Ceramic Tiles are a natural product and some variations can be expected in shade and size. Australian standards define the acceptable variation and imperfection allowable in any batch.

We will not accept any claims for replacement, repair or reimbursement once tiles have been laid if that claim is for defects, size, shade variation, incorrect delivery or shortage, or any thing that should reasonably have been obvious before laying commenced.

It is the responsibility of the tiler, builder or homeowner to check tiles before laying them.

If there is any concern regarding the quality, size, colour, shade or variation of the batch on site, the tiles must **NOT** be laid.

If a defect is discovered while tiles are being laid.... work **MUST STOP** immediately and **YOUR SUPPLIER MUST BE CONTACTED.**